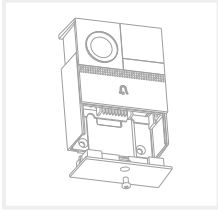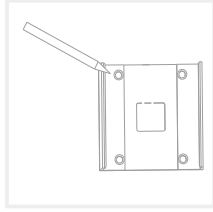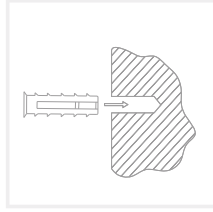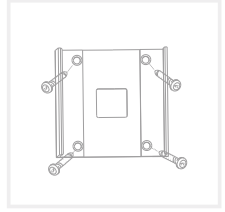# Installation with power supply

Step 1: Remove the doorbell bottom cover and bracket as shown in the figure

Step 2: Use the marker to draw the positions of the 4 screw holes on the wall surface to be installed.

Step 3: Screw 4 expansion screws into the newly marked positions. You might have to drill holes. Ask an expert for advise if in doubt.

Step 4: Fix the mounting bracket to the wall or other mounting surface.

8~24V DC

output-cable

Mylar

input-cable

Red lead

White lead
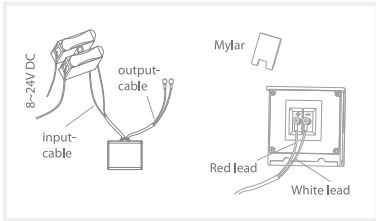
Step 5: Connect the power converter to the existing doorbell wiring (8~24V).

Step 6: Connect the output cable of the power converter to the power interface on the back of the doorbell host. Note:
red lead connects the power "+", white connects the power "-".
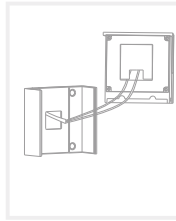
Step 7: Remove the sheet of the adhesive back of the mylar. Cover the power interface on the back of the doorbell host.
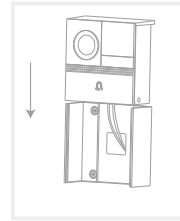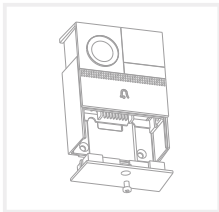
Step 8: Pull the power cable through the center hole of the bracket and slowly insert the doorbell into the holder as shown in the above figure.
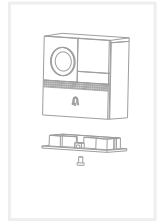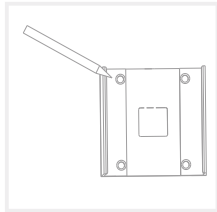
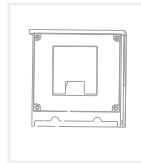Step 9: Install the bottom door of the doorbell main unit and fix it with a screw.

Installation with battery

Step 1: Remove the doorbell bottom cover and bracket as shown in the figure

Step 2: Use the marker to draw 4 screw holes on the surface of the wall.

Step 5: Remove the sheet of the adhesive back of the mylar. Cover the power interface on the back of the doorbell host.
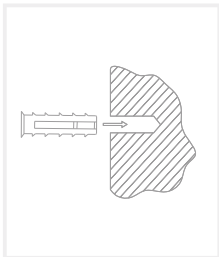
Step 3: Screw 4 expansion screws into the newly marked positions. You might have to drill holes. Ask an expert for advise if in doubt.
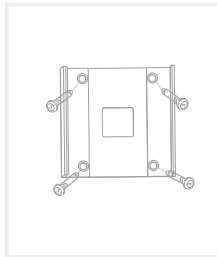
Step 4: Fix the mounting bracket to the wall or other mounting surface.
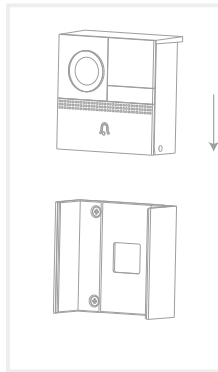
Step 6: Snap the doorbell into the bracket

Step 7: Align the battery box with the bayonet lock, and push the battery box onto doorbell. The battery now locks and can be unlocked in the APP

Unlock the battery

Step 1: Click "...", enter the "Setting" page and click "Basic Feature Settings".

Step 2: Enter the "Basic Feature Settings" setting page and click "Unlock the battery" to unlock it automatically. When the motor is finished, the battery box can be pulled out. (images may vary from your situation)
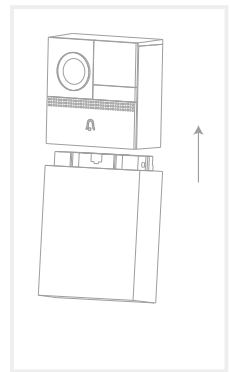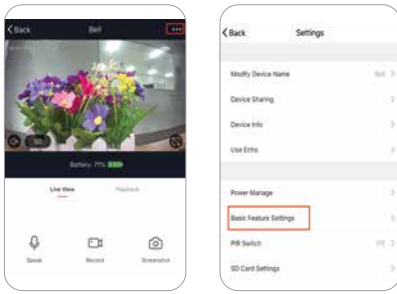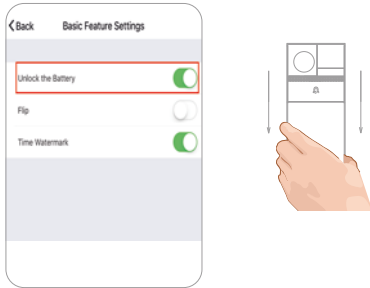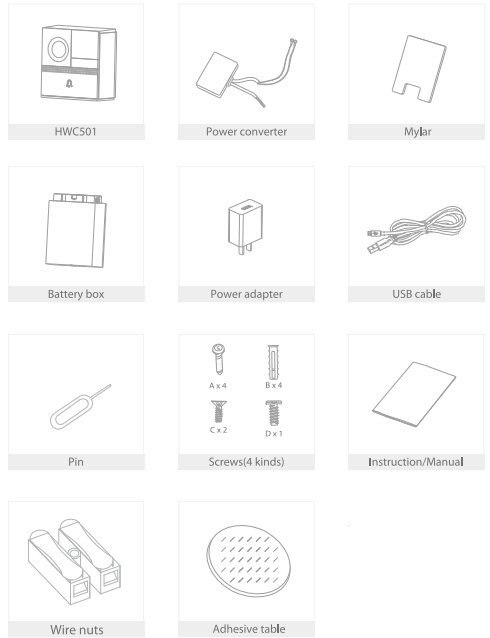

What's in the box

Consult the checklist below for all components.

HWC501	Power converter	Mylar
Battery box	Power adapter	USB cable
Pin	Screws(4 kinds) A x 4 B x 4 C x 2 D x 1	Instruction/Manual
Wire nuts	Adhesive table	

FAQ

Q: The network process doesn't finish corectly, what can be the problem?

A: This camera only supports 2.4GHz wifi router, please make sure you are using a 2.4GHz wifi router. And confirm the wifi password again.

Q: I tried adding the doorbell but it says: adding failed? What to do now?

A: After a adding failure, it is recommended to restart the device or power OFF and ON, and then try to add again.

Q: The device cannot be previewed properly?

A: Check whether the network is normal, you can place the camera close to the router, and if not, it is recommended to reset the device and add it again.

Q: Why is it still in the list of devices after resetting?

A: The reset device only resets the network configuration of the camera, but cannot change the configuration on the App, to remove the camera, it must be deleted in the App.

Q: How to cut the camera network to another router?

A: First reset and remove the device on the App, reset the camera and then configure the device again by the App.

Q: Why doesn't the device identify the SD card?

A: It is recommended to plug in SD card after power cut. Confirm whether the SD card is normally available and the format is FAT32. And the SD card can't be identified when the internet environment is not good.

Q: Why can't I get the notifications with my cell phone App?

A: Please confirm that the App has been running on the phone, and the relevant reminder function has been allowed; Message notification and authority confirmation in the mobile phone system have been allowed.

Microphone
Doorbell button
Reset 1
Status light
Speaker
SD card slot

External power port

Back of doorbell

Reset 2
Charging indicator
Micro USB

Bayonet lock